

# RIVERBEND HANCOCK, NY



## **WELCOME**

Welcome to Riverbend. We have put together a few pages of information that we hope will help you make the most of your stay here. A lot of this information is also on our website at [riverbendhouse.com](http://riverbendhouse.com).

First and foremost, make yourself at home!

A few housekeeping details:

The heat in the house is controlled by the thermostat in the kitchen. It warms up quickly. We find it pretty comfortable with the thermostat set around 70. Please turn the thermostat down to 55 when you leave.

There is a portable air conditioner in the front bedroom. Just set the hose to vent out of the window. It works very well and can be moved from room to room, if needed.

We would appreciate it if you don't wear outside shoes on the rug and new living room floor. Please feel free to make use of the flip flops provided if you would like. They are sanitized with bleach after every visit.

Any food items that are in the house are for you to use.

The rack next to the front door is for hanging up your waders!

The village of Hancock has installed fiber to every house and we are connected. There are four access points: "riverbend" , "riverbend-5g", "riverbend\_Ext" and "riverbend-5g\_Ext". The **password** for all is **001c150d1e5d** and is written on the modem/router, which is

mounted on the wall to the right of the front entry door as you are facing the door. The entertainment system is connected to "riverbend\_Ext". If you want to stream content using Chromecast, you will need to use that access point.

There is a ping-pong table in the garage if you'd like to play. Feel free to move it around as needed. There are also some float tubes and folding chairs which you may use. (You get to the garage from the door in the laundry room.)

Please call/text us at the numbers below if we can be of any support or assistance at all.

Maria (607)379-1468

John (607)280-8823

Please enjoy your stay!

## Checking Out

Please wash any dishes that you use. **IMPORTANT:** If you use the dishwasher, please make sure that it is disconnected from the faucet before you leave. (Otherwise the water pressure can cause leaks.)

Please put used towels in the washing machine. (Don't worry about running it. We will take care of that.)

Please put any extra linens that you use (e.g., if you use linens for the pullout couch or from the chest in the bedroom) in the hampers in one of the bedrooms. Don't worry about the bed linens. We will take care of those.

Garbage goes in the can in the garage (which can be accessed from the laundry room). There are clear plastic contractor bags which can be used to line the garbage cans and also for recycling. Please don't leave garbage outside. It can attract "critters".

Lower the thermostat to around 55 degrees, and turn off any overhead fans you may have turned on.

Close and latch any windows you may have opened.

Check that all doors are locked. There are three – the front door to the porch, the living room patio door, and the door from the garage to the back yard (if you used that one).

We will take it from there!

Thank you for staying with us! If you have any suggestions for ways we could improve the experience for our visitors, please let us know. If you enjoyed your stay, please review us on VRBO or Airbnb.